

Latitude Festival 2014 – Ticket Agents Information

The event gates open for camping from 2pm Thursday 17th July and close 5pm Monday 21st July.

Tickets are exchanged for wristbands on first time entry. Weekend wristbands allow unlimited access to and from the event. There is no re-entry on ticket alone. Day wristbands allow access through the day entrance only.

The arena opens:

Thursday - approx 5pm

Friday - approx 10am

Saturday - approx 10am

Sunday - approx 10am

Please note these times are approximate and subject to Health & Safety checks prior to each opening.

Weekend Ticket - Standard Camping

This is a standard weekend ticket with standard camping included. Required for all persons **16 years** and over.

Weekend Ticket - Family Camping

This is a weekend ticket with camping, with a spot in the "quiet" or "family" camping fields. Each person 16 years of age and over within the family will require one of these tickets. **THIS IS NOT A GROUP TICKET** and will only admit one person per ticket.

Please note: No single or groups of adults will be permitted in the Family Camping area unless accompanied by children 16 or under. **No Exceptions.** Due to limited space the Family Camping area is restricted to relatives and guardians of children. Groups of friends or families who arrive without children should camp in general camping.

Child Ticket

Children aged 5-12 are required to have a Child Ticket (children under 5 do not need a ticket).

For further information please visit www.latitudefestival.co.uk

Parents may be asked to provide ID with proof of age if the child appears to be over 16 but holding a Child or Teen Ticket.

ACCOMPANIED TEEN TICKET

(From selected agents only – please refer to www.latitudefestival.com for details)

A limited number of Teen tickets are available for those aged 13-15 years. Teen tickets can only be purchased when buying an adult ticket. Teen ticket holders **MUST** be accompanied by an adult over 18 years. There are separate General and Family Camping area Teen tickets.

Standard Day Tickets

This is a standard day ticket giving access to the arena only. It does not include any camping or village access.

CHILD DAY TICKET

Children aged 5-12 year will need a Child Ticket.

[Payment plans are available from selected agents](#)

[Supplementary tickets:](#)

Campervans

Every occupant of your campervan must be in possession of a valid weekend ticket with camping. The Campervan Permit is simply a supplemental ticket sold per vehicle.

If you intend to sleep in your campervan, caravan or trailer tent, you need to pre-purchase a campervan permit assuring you of a place in the campervan site. Purchase from www.latitudefestival.co.uk

Please note there are two options: 'General Campervan field' and 'Family Campervan field'. You must select the type you require.

By purchasing a Family Campervan permit all persons aged 16 or over must have a full weekend FAMILY camping ticket, 5-12 year olds must have a Child Ticket & 13-15 year olds must have an Accompanied Teen ticket.

No vehicles are permitted in the standard campsite and you will not be permitted to sleep in the car park.

Lockers (for small valuables)

This year we have teamed up with Lockerhouse to make sure you can keep your gear safe at Latitude Festival. Book now, and be sure to keep your stuff safe all weekend. Refer to www.latitudefestival.co.uk

IMPORTANT! - PLEASE NOTE: the locker sizes are 25cm wide x 15.5cm deep x 10cm high - so they are the right size for small valuables (mobiles, wallets, cameras).

Car Parking – Free to ticketholders

Age Restrictions

0-4 years are Free. No ticket is required.

5-12 years olds must be accompanied by a ticket holding adult and each child will require a Child Ticket.

Children under 16 years old must be accompanied by a parent or guardian who is over 18 years old. Don't take any chances - bring proof of age.

Note: Latitude Festival will contain acts unsuitable for children. Where it is possible to classify a scripted performance or film by age, this will be noted on signage outside the tent. The Cabaret Arena will contain nudity. The Comedy Arena will contain swearing. Other stages may feature material not suitable for children that we are unable to predict and classify due to the nature of live performance.

Day Ticket Entry – There is a separate entrance for day ticket holders. The day entrance and car park can be located from the site maps at www.latitudefestival.co.uk . Day ticket holders should be aware that some of the main arenas are tented and have limited capacities. Ticket holders should allow ample time to enter and find the arena where their favourite acts are playing to arrive early enough to ensure the tents are not already full.

Disabled Access Tickets

Please see information on Disabled Access here www.latitudefestival.com.uk

Disabled customers will be provided with one free ticket for their helper, where required. Should additional helper tickets be required, please email info@festivalrepublic.co.uk

Onsite Facilities

Bars, Cash Points, First Aid and Paramedics, Food and Non Food stalls, Information Tent*, Property Storage*, Lockers including phone recharging facilities*, Merchandise, Showers*, Welfare Tent, Firewood stall*, Wheelbarrows for hire*.

* not available to day ticket holders

Water

There are free drinking water points throughout the campsites and arena in most cases, next to the toilet blocks. They are all signed as suitable for drinking and the supply is tested daily. Any broken taps or flooding should be reported to the nearest steward.

Toilets & Showers

There are toilet blocks throughout the campsites and arena. At most toilet blocks, there will be a toilet service attendant based there permanently. If you notice any toilets that need servicing, please tell the attendant or the nearest CAT (Campsite Assistant Team) or HAT (Helpful Arena Team). All toilet paper supplied is made from recycled toilet paper. Any additives used in the toilets are biological and are not harmful to the environment.

Disabled toilets are available throughout the site at key locations.

The shower tent is situated in the Village and will be open from 6am to 1pm and from 7pm to 12.30am each day.

Seating

Latitude is an open air non seated event - some seating is available in the Obelisk Arena and there are picnic benches in the arena and deckchairs by the lake.

Wristbands

The wristbanding tents are located just inside each campsite gate so you need to swap your ticket for a wristband before you enter the campsite and pitch your tent. Please note that some queuing at these wristband exchanges at peak times is inevitable. We will be doing our best to wristband everyone as quickly as we can and will have more staff on duty at peak times than in previous years. Family Camping is accessible via Green Gate on the A145 then Memorial Gate.

The wristband exchange for day ticket holders is situated by the day ticket entrance.

Re-admittance to the site is only possible once you have been wristbanded. Entrance to the arena is only possible with a valid wristband.

Wristbands removed from the wrist or tampered with will be rendered invalid and will not be replaced.

We advise all day ticket purchasers to arrive early to avoid missing any of their chosen acts and to leave ample time to get from the entrances to the stages.

Running Order Changes

Any changes to the running order are passed on to the Information Tent and should also be posted on the large information boards situated throughout the site. HATs (Helpful Arena Team) will also be able to update you.

Weather Policy

There is no refund or exchange available. The event will go ahead regardless of rain etc. Please dress for the prevailing weather conditions. Bring sunscreen.

Information Line

You can call the Information Line on **020 7009 3001**