Festival Republic – Latitude Festival

Terms & Conditions

1. These Terms incorporate, and should be read together with, any Vendor's and/or Agent's terms, conditions and regulations, which you can obtain from the point of purchase from the Official Agent
2. No refunds other than on cancellation or substantial alteration of the event (or due to point 6 below). Refunds should be obtained from the point of purchase no later than three months from the last day of the event. A minimum of the face value of the ticket will be refunded. Refunds of booking fees per ticket are subject to the individual Terms and Conditions of the point of sale.
3. **Tickets must be exchanged for a wristband on first entry**. No re-admission on ticket. Tickets are non-transferable. You are responsible for your ticket until it is exchanged for a wristband. The Promoter will not issue duplicate tickets for lost or stolen tickets. All wristbands remain the property of Festival Republic until 5pm the day after the last day of the event.
4. Tickets are only valid when purchased from official agents of Festival Republic. Tickets bought from other sources will be refused admission.
5. Entry will only be permitted on production of valid tickets. Tickets are only valid when presented in full. Tickets without stubs, defaced or otherwise incomplete will not be accepted for admission (please refer to point of purchase prior to the event in the case of accidental damage).
6. In order to facilitate the security, safety and comfort of all guests the Promoter reserves the right to evict without refund or refuse admission and refund the ticket face value (see point 2).
7. Artists and billed attractions may be subject to change.
8. No unaccompanied under 16 year olds are allowed on site. Under 16's (including teen ticket holders) must be accompanied by an adult over 18. Children 4 years old and under are free but must be accompanied by a paying adult.
9. Festival Republic and its associated Promoters are unable to accept liability for personal damages, losses or injuries sustained at this event - including damage and losses to property and motor vehicles - other than caused as a result of our negligence.
10. Strictly no trading allowed within the venue without the Promoter's consent.
11. You give Your express consent to Your actual or simulated likeness to be included for no fee within any film, photograph, audio and/or audiovisual recording to be exploited in any and all media for any purpose at any time throughout the world. This includes filming by the police or security staff which may be carried out for the security of customers or the prevention of crime.
12. Tickets cannot be used as part of any marketing, media or sales promotion, whether commercial or non commercial, without the prior written consent of Festival Republic.

Information & Notification
Disabled Facilities are available – please call **020 7009 3000** or visit www.latitudefestival.co.uk/eventinfo for further information.

1. Official merchandise will be available on site. Please do not buy from unlawful street traders.
2. Family Camping – Only families accompanied by a child or children 16 years or under will be admitted to the Family Campsite. No single or groups of adults without children will be admitted.
3. Please use the litter bins and recycling points provided on site. Please do not drop litter on the way to and from the venue.
4. No unauthorised buses, coaches or trucks will be allowed on site.
5. The following items may not be brought in to the venue: **Glass, Illegal Substances, Nitrous Oxide, Portable Laser Equipment and Pens, Unauthorised Professional Film or Video Equipment, Audio Recorders, Sound systems, Sky Lanterns, Megaphones, Unofficial Tabards or Reflective Jackets, Air Horns, Spray Cans, Fireworks and Flares,**

Unauthorised items for trading, including any goods using unauthorised event logos. All Items will be confiscated (not returned). Generators and large camping gas canisters are not allowed on site (exception for those fixed within campervans).

6. You may be body and/or bag searched at the entrance. Any item(s), which may reasonably be considered for use as a weapon, or which may cause danger or disruption to any other persons at the event, will be confiscated. Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities within the arena or other parts of the site may be searched.

8. Excessive amounts of food, cigarettes and alcohol may be refused entry to the site. Please only bring enough for personal consumption. Under 18s are not permitted to bring alcohol onto the festival site, or to purchase it on site. Similarly, anyone over the age of 18 is not permitted to purchase alcohol on behalf of under 18s

9. The following items may not be brought in to the arena: Alcohol, drinks bottles or cans, camping equipment, disposable barbeques. Sealed water bottles 500ml and under and food for personal consumption **may** be brought in to the arena.

11. Anyone resisting confiscation of disallowed items or disregarding these conditions will face eviction.

12. No animals other than guide or hearing dogs are permitted on site.

13. Fires are not permitted in the arena. The burning of plastics are not permitted anywhere on site. Throwing gas, aerosol or similar canisters or containers on to fires is extremely dangerous and will lead to eviction from site.

14. To protect your own safety and those of other guests, please act responsibly. Anti social behaviour may lead to eviction.

15. Smoking is not permitted in enclosed public spaces or buildings including Arena big tops.

16. Do not bring drugs, including legal highs, to the Festival. You may be rejected/ejected from the event at the gates and handed to the police if found in possession

For further information on Festival Republic events, including any relevant age restrictions, please refer to www.latitudefestival.com or alternatively call our information line on **020 7009 3001** (Mon-Fri 10am - 6pm). **WARNING: Excessive exposure to loud music may cause damage to your hearing. Please note that pyrotechnics, lasers, smoke machines, strobe lighting or other special effects may take place during some performances.**